

EPSON PRODUCT SUPPORT BULLETIN

Date: 04/20/2009 **Originator:** JAM
PSB #: PSB.2009.06.001 **Authorization:** *Kas*
Reference: TI 09-05e Rev. A/B **Total Pages:** 5
Product(s): PowerLite 735c / Cinema 500 / 737c / 745c / 755c / 765c / 830p / 835p /
1705c / 1715c / 6100i / 6110i / 7800p / 7850p / 7900NL / 8300i / 8300i with
EasyMP.net module / 9300NL / 1815p / 1825 / 822p / 83c / 822+ / 83+ /
G5000 / Pro G5150 / Pro G5350 / Pro G5200W / 1725 / 1735W / 400W /
410W / 84 / 85 / 825 / 826W
PowerLite 61p / 81p / 82c / 821p / 1810 / 260d (Latin America) / 280d (Latin
America) with TCP/IP to Serial converter
Subject: Release of EMP Monitor for Windows version 4.30

This bulletin was created to inform you of the release of the new version 4.30 of the Epson EMP Monitor software utility.

Description of Change:

Improvements have been made to the EMP Monitor software utility.

Note: For the PowerLite 61p / 81p / 82c / 821p / 1810 / 260d (Latin America) / 280d (Latin America) models, a serial to TCP/IP conversion adapter is necessary. The function of Auto Update does not work for these models. You need to manually click on refresh to get an updated status of projectors.

Reason:

The improved points of version 4.30 are as follows:

| | |
|-------------------------|---|
| Application | EMP Monitor |
| Version upgraded | Version 4.22 → Version 4.30 |
| Improved points | <p>(1) Addition of 7 new languages</p> <ul style="list-style-type: none">- Indonesian, Croat, Slovak, Bulgarian, Malay, Vietnamese, and Hebrew <p>Existing 27 languages</p> <ul style="list-style-type: none">- Chinese (Traditional), Netherlands, Danish, Polish, Hungarian, Czech, Romanian, Slovene, Norwegian, Swedish, Finnish, Russian, Ukrainian, Greek, Turkish, Arabic (Windows NT4 does not support), English, Japanese, French, German, Italy, Spanish, Portuguese, Chinese (Simplified), Korean, Catalan, Thai |

(2) Addition of Input Source (Only PowerLite 84 / 85 / 825 / 826W)

Previous version of EMP Monitor included USB Display, USB and LAN as one source: EasyMP.

The input source buttons for USB display, USB, and LAN are available as separate input sources as shown below:

- Old version - EMP Monitor V4.22
EMP Monitor V4.22



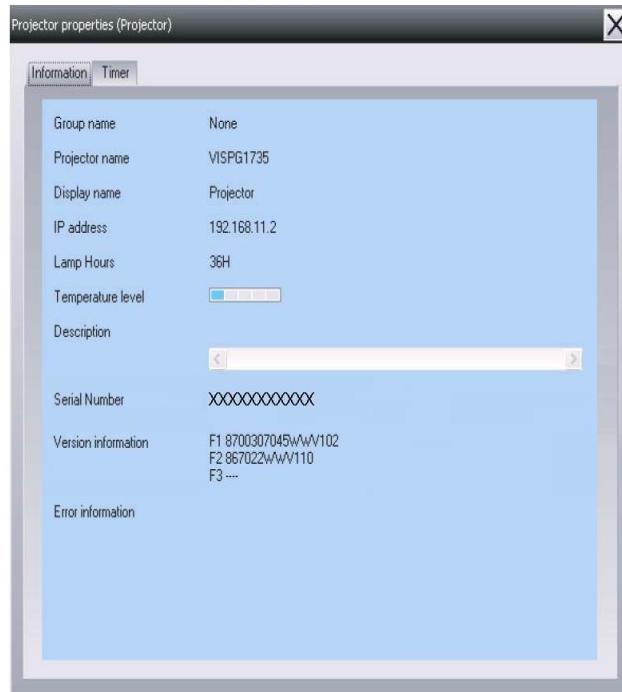
- New version - EMP Monitor V4.30
EMP Monitor V4.30



(3) New feature for the PowerLite 84 / 85 / 825 / 826W.

Displays projector's serial number in the Menu settings

- The projector's serial number is now displayed in the projector's menu under "info",
- EMP Monitor can also display the projector's serial number as shown below:



| | |
|--------------------|---|
| Limitations | When the PowerLite1725 / 1735W exhibit a Lamp Cover Open error state, EMP Monitor cannot detect the error. The reason is that when the lamp cover is opened, the primary power source that reports the error state to EMP Monitor is turned off immediately. This is different from other models which make the secondary power source turn off under the same condition. |
|--------------------|---|

Note: EMP Monitor Ver. 4.xx is not compatible with EMP Monitor Ver. 3.05 and earlier versions. EMP Monitor Ver. 4.xx cannot read the setting files of EMP Monitor Ver. 3.05 and earlier versions.

System Requirements:

| | |
|---------------|--|
| OS | <ul style="list-style-type: none"> Windows 98 SE / Me / NT 4.0 (SP6) *Except Arabic and Hebrew / Windows 2000 Pro / XP Home Edition / XP Professional (32 bit) / Vista Home Basic / Home Premium / Ultimate / Business / Enterprise (32 bit) *Except Ukrainian / Vista SP1 Home Basic / Home Premium / Ultimate / Business / Enterprise (32 bit) Internet Explorer Ver. 5.0 or later must be installed |
| CPU | Minimum: Pentium MMX 166 MHz (Recommended: Pentium II 233 MHz or higher) |
| Memory | At least 64 MB (Recommended: 128 MB or above) |

| | |
|----------------------------------|---|
| Available hard disk space | At least 50 MB |
| Display | SVGA (800x600) or higher resolution, 32 bit or higher display color |

Obtaining the Update:

Download epson13055.exe from www.epson.com to get the version 4.30 update for EMP Monitor. The files are extracted and copied to C:\EPSON\epson13055_emp_monitor_430.

This file is a self-extracting archive and will start the installation utility for EMP Monitor. Follow the on-screen instructions during the installation process.

Software Upgrade History:

| Version | Release date | Remarks |
|----------------|----------------------|--|
| 3.00 | December 25,2002 | Supported PowerLite 735c |
| 3.01 | February 26,2003 | Supported PowerLite 7800p / 8300i |
| 3.02 | April 18,2003 | Supported PowerLite 7850p / 8300i with EasyMP.net option module |
| 3.03 | November 21,2003 | Supported PowerLite Cinema 500 |
| 3.04 | April 1, 2004 | Supported Serial -TCP/IP conversion adapter for PowerLite 61p / 81p |
| 4.01 | October 18, 2004 | Supported projectors that are configured on a large-scale network. |
| 4.02 | August 29, 2005 | Addition of timer function and auto search function by specifying IP addresses. Improvement of communication logs size. |
| 4.10 | May 8, 2006 | Addition of new functions, Improvement of usability, and Corresponding to PowerLite 6100i. |
| 4.20 | May 15, 2007 | EMP NS Connection V2.20 supports Windows Vista (Home Basic / Home Premium / Ultimate / Business / Enterprise). |
| 4.21 | September 26, 2007 | Supported 25 languages |
| 4.22 | March 31, 2008 | Supported 27 languages Addition of new Error Information Supported Video (BNC) |
| 4.30 | April 3, 2009 | Supported 34 languages Additional Input Sources Displays projector's serial number in Menu settings |

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|-------------|----------------------------------|----------------|-----|
| Date: | 11/13/2007 | Originator: | AP |
| PSB #: | PSB.2007.11.005A | Authorization: | Kas |
| Reference: | TI 07-63e, Rev. A | Total Pages: | 3 |
| Product(s): | Epson EMP Monitor | | |
| Subject: | EMP Monitor Version 4.21 Release | | |

This bulletin was created to inform you of the release of Epson EMP Monitor version 4.21 utility.

New Functions and Improvements:

| New Functions, Improvements | Supported Models | Function / Improvement Description |
|---|---|--|
| Support for 25 languages | All projectors (see Supported Projectors table) | Language support extended to include Chinese (traditional), Dutch, Danish, Polish, Hungarian, Czech, Romanian, Slovene, Norwegian, Swedish, Finnish, Russian, Ukrainian, Greek, Turkish, Arabic. Languages supported in prior version of EMP Monitor: English, Japanese, French, German, Italian, Spanish, Portuguese, Chinese (simplified), Korean |
| Abnormally low air flow notification  | PowerLite 6100i / 6110i | Indicates an abnormal decrease in the force of air flow through the air filter. User should check for air filter obstructions, clean and replace air filter as necessary. This feature is available only for the indicated models. |
| Air flow sensor error  | PowerLite 6100i (with firmware version 1.10 or later) / 6110i | Indicates air flow sensor error. This feature is available only for the indicated models |
| Clean air filter notification  | PowerLite 6110i | User notification to clean air filter. This feature is available only for the indicated model. |

Supported Projectors:

This application supports the following Epson projectors:

| | | |
|-----------------|---|----------------------|
| PowerLite 735c | PowerLite 1715c | PowerLite 1815p |
| PowerLite 737c | PowerLite 6100i | PowerLite 822p |
| PowerLite 745c | PowerLite 7800p | PowerLite 6110i |
| PowerLite 755c | PowerLite 7850p | PowerLite Cinema 500 |
| PowerLite 765c | PowerLite 7900NL | PowerLite 61p |
| PowerLite 830p | PowerLite 8300i / 8300NL | PowerLite 81p |
| PowerLite 835p | PowerLite 8300i with the EasyMP.net Option Module installed | PowerLite 82c |
| PowerLite 1705c | PowerLite 9300NL | PowerLite 821p |

Supported Operating Environment:

| | |
|------------------------------|--|
| Operating System requirement | <ul style="list-style-type: none"> • Windows 98SE / Me / NT 4.0 SP6 (except Ukrainian) / 2000 Professional / XP Home Edition / XP Professional (32 bit) / Vista Home Basic / Vista Home Premium / Vista Ultimate (32 bit) / Vista Business (32 bit) / Vista Enterprise (32 bit) (except Arabic) • Internet Explorer 5.0 or later |
| Minimum CPU requirement | Pentium MMX 166 MHz (Recommended: Pentium II 233 MHz or faster) |
| Minimum RAM requirement | At least 64 MB (Recommended: 128 MB or more) |
| Drive space requirement | At least 50 MB free |
| Display requirements | SVGA (800 x 600) or higher resolution, 32 bit color display or higher |

Obtaining the Update:

Download epson12456.exe from www.epson.com to get the version 4.21 update for EMP Monitor. This file is a self-extracting archive and will start the installation utility for EMP Monitor.

Software History:

| Version | Release Date | Notes |
|----------------|---------------------|---|
| 3.00 | December 25, 2002 | Added support for the PowerLite 735c |
| 3.01 | February 26, 2003 | Added support for the PowerLite 7800p / 8300i |
| 3.02 | April 18, 2003 | Added support for the PowerLite 7850p / PowerLite 8300i with the EasyMP.net option module installed |
| 3.03 | November 21, 2003 | Added support for the PowerLite Cinema 500 |
| 3.04 | April 1, 2004 | Added support for the Serial ↔ TCP/IP conversion adapter for the PowerLite 61p / 81p |
| 4.01 | October 18, 2004 | Added support for projectors installed on large scale networks |
| 4.02 | August 29, 2005 | Addition of timer function, auto search by specifying IP address. Improvement of communication logs sizes |
| 4.10 | May 8, 2006 | Addition of support for PowerLite 6100i with support for additional monitoring features unique to the PowerLite 6100i |
| 4.20 | May 29, 2007 | Added support for Windows Vista (32 bit) |
| 4.21 | September 26, 2007 | Increased language support to 25 languages |